



**Institute of Human Resource Advancement
University of Colombo, Sri Lanka**

**Master of Human Resource Management – Course No. 10
1st Trimester Examination**

(Held in March, 2020)

MHRM 5131 – Principles and Practice of Management

Instructions to the Candidates

- (1) Answer any four (04) Questions.
- (2) This paper consists of five (05) questions and one (01) page.
- (3) Time allocated for the examination is three (03) hours.
- (4) If a page or a part of this question paper is not printed properly, please inform the Supervisor immediately.
- (5) Use of any equipment /items such as mobile phone is prohibited, and Rules and regulations of university examinations should be strictly followed.

01. A. Explain why management does not have a commonly accepted one definition. Justify your answer using examples. (09 Marks)
- B. Identify the managerial roles and skills. (08 Marks)
- C. Explain the steps of managerial decision making process. (08 Marks)
02. A. Describe the nine components of a mission statement. Provide examples. (08 Marks)
- B. Explain the process of developing a External Factor Evaluation Matrix. (09 Marks)
- C. Define 11 grand strategies with one real world example for each. (08 Marks)
03. A. Explain the concept of organization chart and its advantages and disadvantages. (08 Marks)
- B. Explain the process, advantages and barriers of delegation. (08 Marks)
- C. Define the principles of organizing. (08 Marks)
04. A. Explain the power sources of leadership. (09 Marks)
- B. Explain the situational leadership theory of Paul Hersgy and Kenneth Blanchard. (08 Marks)
- C. Describe the types of followership. (08 Marks)
05. A. Distinguish between content theories and process theories of motivation. (15 Marks)
- B. Explain two content theories of motivation. (10 Marks)
